

# NEW JERSEY DEPARTMENT OF THE TREASURY INTERNSHIP OPPORTUNITY

POSTING #:	ISSUE DATE:	CLOSING DATE:
2023 - 012- I	October 18, 2023	November 6, 2023

TITLE: Paid Intern	<b>HOURLY RATE:</b> \$17.50 – \$21.50
<b>DIVISION:</b> Division of Revenue and Enterprise Service (DORES)	WORKWEEK: Up to 25 hours
UNIT: Desktop Services	LOCATION: Trenton, NJ

#### **JOB DESCRIPTION**

The New Jersey Department of the Treasury and its In-But-Not-Of Agencies are currently accepting applications for internship opportunities. The internship opportunities aim to provide highly motivated undergraduate, graduate, doctoral, or law students with compensated hands-on training and work experience. Participating divisions will offer special projects and assignments designed to prepare students for their future careers.

Under supervision of the desktop services management, the IT Intern assists IT staff to perform basic level work. Essential functions and job duties include but are not limited to:

- Assist with help desk calls, scheduling, and tickets.
- Basic end-user support to prevent customer service delays for basic technical issues.
- Under IT staff guidance, perform computer imaging, staging and installation.
- Assist in the maintenance of IT standards and documentation.
- Field work and interacting with customers.
- Perform other related duties as required.

## Preferred Background:

- Solid written and verbal communication skills
- Excellent customer service skills
- Problem-solving
- Data analysis
- Understanding and following processes, policies and procedures
- Teamwork mentality
- Industry-specific talents

### POSITION REQUIREMENTS

**Age Requirement:** Must be at least 17 years of age

Enrollment Status: Currently enrolled in a college or university on a full-time basis. A full-time student is generally defined as one who carries at least 12 semester credit hours as an undergraduate or nine semester credit hours as a graduate student.

New Jersey First Act: In accordance with the New Jersey First Act, P.L. 2011, c.70, new public employees are required to establish and maintain principal residence in New Jersey within one (1) year of employment. For additional information, please visit website listed below.

https://www.nj.gov/labor/research-info/njfirst.shtml

#### **HOW TO APPLY**

### **Documents Required To Apply:**

- Treasury Internship Application
- Resume
- Cover Letter
- Copy of Unofficial Transcript
- Two (2) letters of recommendation

Please submit the documents listed above by 5:00 p.m. on November 6, 2023 to the following email address:

Treasury Internship Recruiter

<u>Treas.Internship@treas.nj.gov</u>

(Please list "2023-012-I Desktop Services" in the

Subject Line)

Interviews will be granted on the basis of the resume.

The State of New Jersey is an Equal Opportunity Employer